

Chippenham Area Board – Monday 12 September 2011

ITEM 5(ii)

Chairman's Announcements

New Waste and Recycling Collection Service

As a result of Wiltshire Council becoming a Unitary Authority in April 2009, there have been four different waste and recycling collection services available to residents, depending on where you lived. This costed different amounts, had differing recycling levels and was not a fair service for residents.

From October the council is rolling out service changes so that everyone receives the same level of service, beginning with fortnightly plastic bottles and cardboard recycling collections using blue-lidded bins in the north, west and east. This service is already in place in the south.

In late February 2012, the council will roll out fortnightly non-chargeable garden waste collections, using green lidded bins, for the north, east and south of the county. This service is already in place in the west. Residents will need to opt in to receive the service, ideally by 30th September, and should complete the opt-in form online at www.wiltshire.gov.uk/waste if possible. Alternatively residents can complete the FREEPOST form found in the latest edition of Your Wiltshire magazine, or in the "Coming Soon" leaflet which has been sent out in the post to all residents from week commencing 4th July. If residents already have a garden waste bin, they do not need to re-apply, and their collections will carry on as usual.

Finally, the weekly household waste collections that the north and south currently have, will be replaced with a fortnightly collection service during March 2012, using existing bins. This service is already in place in the west and the east of the county.

The council would like to take this opportunity to remind residents that:

- all households are entitled to up to two black boxes for recycling glass bottles and jars, paper, food tins, foil, clothes, shoes, aerosols and drinks cans
- All containers need to be out by 7am on the day of collection
- With the exception of the black box collection service, no side waste will be collected

For further information residents can: visit www.wiltshire.gov.uk/waste, call 0300 456 0102 or look out for further information coming in due course.

Laura Snoulton

Senior Waste Service Development Officer

Wiltshire Council, Riverway Depot, Riverway, Trowbridge, BA14 8LL

Internal tel: 745448 External tel: 01225 776655

E-mail: laura.snoulton@wiltshire.gov.uk

Website: www.wiltshire.gov.uk